

Workshop Committee Updates By Barry Pollock and Susan Mukai

n support of the Technical Assistance and Training Grant Agreement for the United States Department of Agriculture (USDA) Rural Utilities Service, the AWWA is participating in providing technical assistance and training to its members. The goal of this agreement is to deliver workshops targeting Small Systems that serve fewer than 10,000 people. These workshops provide attendees with the tools and knowledge to set effective water rates, effectively communicate and share a holistic view of the value of water, enhance resilience to cybersecurity threats, utilize best management practices for stormwater management, and identify opportunities for funding.

The AWWA Hawaii Section, as part of the subagreement with AWWA, is hosting three workshops between November 2020 and August 13, 2021. The first workshop covered water loss control and was held December 3 and 4, 2020. This workshop covered a range of topics including water loss control, introduction to the Partnership for Safe Water, information about the USDA Loan Program for Small Community Water and Wastewater Systems, and best practices of water loss control.

The second workshop was completed on March 16 and 17, 2021 and covered setting effective rates for small systems and optimizing and accessing funding. From this workshop, participants learned how to assess revenue requirements, identify the community's financial priorities, and build rates that fit their situations and objectives. Participants also receive dedicated, follow-up technical assistance and helpful documents from AWWA following the workshop.

Both two-day workshops were held virtually and were offered free to attendees. Continuing Education Units (CEUs) were also approved by the Hawaii Drinking Water Operator Certification Board for 0.3 CEUs for each day of the workshops. The trainer for these workshops was **Kyla Jacobsen**, the former Utility Director for the City of Elgin Water Department and AWWA Trustee for Distribution and Plant Operations Divisions. The moderator for the workshops was **John Donahue**, who is a Past AWWA President and current CEO at North Park Public Water District in Rockford, Illinois.

The third and final workshop to fulfill this grant requirement was recently held on May 18 and 19, 2021. A summary of this workshop will be provided in the next newsletter.

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We want to give a warm mahalo to both Kyla and John for leading these trainings. They are based the Central and East Coast U.S. and made time in their evenings to host these workshops for our members. We look forward to seeing them in person at future workshops! §



Hawaii Section Vision Statement

Hawaii Section of the American Water Works Association will be the leading force in the State of Hawaii dedicated to safe drinking water.

Hawaii Section Mission Statement

The Hawaii Section AWWA is dedicated to the promotion of public health and welfare in the provision of drinking water of unquestionable quality and sufficient quantity. The Hawaii Section AWWA must be proactive and effective in advancing the technology, science, management, and government policies relative to the stewardship of water.

ACE21 All Virtual to feature World Bank's Jennifer Sara as keynote speaker

he American Water Works Association (AWWA) announced that the opening keynote at ACE21 All Virtual will feature **Jennifer Sara**, global director of the World Bank's Water Global Practice, and AWWA President **Melissa Elliott** examining a range of current water topics. ACE21 All Virtual will be held June 14-17.

Sara has 30 years of experience working on global water issues in the World Bank, serving as sector manager for sustainable development in Hanoi, Vietnam; sector leader in Brasília, Brazil; assignments in Washington. D.C. as lead specialist covering Latin America and the Caribbean; senior specialist in Africa; and working for the water and sanitation program in Bolivia.

<u>Registration</u> for the four-day conference is open. Members pay \$395 for the full conference. Members who are students pay \$45 for the full conference.

ACE21 All Virtual will also feature **Radhika Fox**, the newly appointed assistant administrator for the U.S. Environmental Protection Agency's (EPA) Office of Water, as part of a Fireside Chat with EPA. This session will be June 15 at 9:30 a.m. MT and will be moderated by AWWA CEO **David LaFrance**.

ACE21 All Virtual will feature more than 80 hours of learning through <u>six professional tracks</u>, delivered by the water sector's most knowledgeable and engaging presenters. ACE21 All Virtual sessions will be available to review on-demand for 30 days after the conference. The six tracks include:

- Water Utility Management and Leadership
- 21st Century Infrastructure
- Water Quality: Challenges and Research
- Sustainable Water Resources
- Utility Resilience
- Innovating the Future of Water

The conference will include <u>special events</u>, including the following:

- Good Day, AWWA! AWWA CEO David LaFrance will kick off the conference each morning with interviews with John Young, a consultant supporting Flint's recovery effort; Colby Manwaring, CEO of Innovyze; Marisa Tricas, utility government relations administrator with the City of Roseville; Seth Siegel, author of Troubled Water: What's Wrong with What We Drink; and Cathy Bernardino Bailey, executive director of the Greater Cincinnati Water Works.
- Virtual Career Fair For employers and candidates to connect
- Women, Influencers, Water Workshop An exciting conversation led by AWWA President Melissa Elliott between influential women in the water sector
- Best of the Best Water Taste Test Virtual competition that gives Section Taste Test winners the chance to compete to decide who has the best-tasting water §



Chair's Message By Clifford Lum Hawaii Section Chair

ey, Members – spring is rapidly becoming summer as we've started to get our first days of absent trade winds and humid conditions. We're also making great headway toward a more open environment as vaccinations take hold,

and a return to our prior routines finally appear to be achievable. Spring is also a season of renewal and that is a timely feeling of positivity as we approach the summer months and a new year in the AWWA calendar.

The AWWA Fly-in was held virtually in April with **Joy Gannon** representing the Hawaii Section. This year's event was particularly important because of the change in Presidential administration as well as the heightened public appreciation for safe and reliable water during the COVID-19 pandemic. AWWA representatives from across the nation met with their respective congressional delegations to discuss key actions that AWWA supports to continue investing in the nation's water infrastructure.

AWWA also made the difficult decision to hold ACE as a virtual event. As much as we enjoy embracing the camaraderie of the event, I respect the decision by AWWA to postpone an international gathering at this tenuous point in the pandemic recovery. There will be ample opportunity to rekindle our friendships. On a positive note, a virtual ACE will likely enable participants to access more technical sessions than ever without competing concurrent sessions. Still, we will greatly miss the pau hana events...

We are always looking for more volunteers, especially with the various committees. Anyone interested in finding out and contributing to the Section's mission is encouraged to contact any of our Officers, Trustees or Committee Chairs or check out our website at <u>hiawwa.org</u>.

It's been a trying, yet satisfying year for many of us. I want to extend a

Board of Trustees 2020-2021

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At-Large Trustee Administrative & Policy Council *Ross Kaneko* CH2M Hill/Jacobs

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Director's Message By Juanita Reyher-Colon

Hawaii Section Director

loha! I hope you are all safe and healthy. As our State starts to reopen, I feel a sense of normalcy happening. As many of us have received vaccinations, we are still



mindful about safety protocols encouraging a decline in positive cases throughout our State. I am hopeful that we will gather once again and share the experiences we've had over the past year. Although many of us have seen or spoken to each other virtually, nothing can beat inperson interactions. So I look forward to seeing you all soon in person.

Highlights from AWWA:

ACE21 All Virtual:

- ACE21 All Virtual is June 14-17. <u>Registration is open</u>.
- ACE21 All Virtual will kick off with Good Day, AWWA! on June 8th

Communications:

0

 Another successful Drinking Water Week concluded on Saturday, May 8. This year's event generated 3,800 total social media posts using hashtags #therewhenyouneedit, #drinkingwaterweek and #DWW. The posts reached 24.5 million people on Twitter, Facebook and Instagram. Our event materials were downloaded 11,201 times, including 3,680 downloads of social media graphics.

Organizational Stewardship:

- Accounting: Completed its 2020 Financial audit with great results-Teri and her team did an awesome job again!
- IT: This spring, IT began work to improve processes with an Enterprise Resource Planning (ERP) system and began the work to migrate our CRM (Personify) to a SaaS platform – a necessary step toward becoming a "cloud-first" organization. IT is also pleased to report that educational programming to improve staff awareness of information security best practices has been very effective.
 - InfoAdmin: In preparation for the move to Personify Hosted and the

continued on page 6

Chair's Message, continued from page 4

special thank you to the Executive Committee for enduring it all with me – **Ken Kawahara** for stepping up and filling the Vice-Chair role; **Susan Mukai** for desperately trying to keep us on track all year; **Kevin Ihu** for his guidance on anything I was supposed to do; **Aiko Fajardo** for getting our finances in better shape, and **Juanita Colon** for always being there with insightful feedback. Kudos to you all and much Aloha.

On behalf of the Hawaii Section, best wishes for a healthy, safe and eventful summer. Hoping we are all able to get together soon. Until then, continue to "Be Water" and keep the water flowing! §

Director's Message, continued from page 5

- need to clear server space, purged the history of monthly subscription issues served to members and subscribers from 2004 thru 12/31/2015—22,180,335 issues.
- Facilities: Worked with Architect to complete building study and meet with Directors.

Knowledge Creation & Exchange:

 Exam Prep App - Due to unforeseen circumstances, AWWA discontinued the current version of the Exam Prep App as of April 22. We are transitioning to a new vendor, and the next version of the Exam Prep app is in development with a planned launch in late July.

Standards open for public comment:

- <u>C906</u> Polyethylene (PE) Pressure Pipe and Fittings, 4In. Through 65 In. (100mm Through 1,650 mm), for Waterworks (closes 6/13/2021)
- <u>G200</u> Distribution Systems Operation and Management (comment period opens 5/14/2021, scroll to bottom of linked page for access)

Policy Statements open for member comment:

 Recreational use of Domestic Water Supply Reservoirs Policy Statement (AWWA website login required to access, closes 6/4/2021)

Workshops and Conferences:

• AWWA's grant-funded workshops deliver high quality, free training to small systems.

Anniversarv

Conference

- Register today for the <u>Partnership for Safe Water's 25th Anniversary Conference</u>, hosted by CA/NV Section AWWA.
- The call for abstracts is open for the <u>2022 Sustainable Water Management Conference</u>. Submit through July 15 to share your expertise with the water sector.

2021

July 27-29,



-Nevada Section



Director's Message, continued from page 6

Water Policy and Leadership:

- Legislative:
 - Conducted Fly-In with more than 240 AWWA members, who met with their congressional offices on-line.
 - Communicated interests of drinking water community to Senate staff as it advanced water infrastructure legislation, S. 914, through full Senate.
- Regulatory
 - Published the report *Improving the Evaluation of Household-Level Affordability in SDWA Rulemaking: New Approaches*, the final product of an expert-led panel on affordability and regulatory issues supported by AWWA.

Membership Engagement:

- Utility Enterprise Model Committee -- Data collection efforts included a Utility Member Survey and a second round of Section outreach, both geared at furthering the financial analysis for this model. The intel was shared during the April meeting and will help form the committee's final recommendation to the board in June.
- Student/YPC
 - The Fresh Ideas Poster Competition was live on Friday, April 16th and named the winners of the competition.
 - The AWWA YPC Student Outreach Group held a Career Panel for the AWWA Students on April 22nd. The video will be on the Student Chapter Website soon.
 - YPC / AWWA Committee Networking Event: May 26th and June 2nd
- Section Services -- If you missed the April 20 Section Services Leadership Webinar, you can access the recorded webinar on the Section microsite.

Thank you all for your continued support of AWWA-HI and AWWA. Without your membership and participation, we could not fulfill our mission. Stay safe, stay healthy, stay positive, and we'll see each other soon. Until then, Malama Pono! §





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Young Professionals Update

By Jeff Onaga Young Professionals Committee

Ioha! As our State begins to loosen restrictions on public gatherings and activities, our YP members are looking forward to the day we can once again resume in-person events with our family and friends. Although we are not at this point yet, our YP Committee is determined to think of creative ideas to remain active, engaged with the community, and spread awareness for exciting events.



We recently held a virtual call to welcome in the new rotation of Committee members. It was refreshing to meet our new YP Secretary **Shannon Black** and to hear everyone's stories from the past year. We are thrilled to introduce our new committee to everyone and hope to have an in-person event when guidelines allow.

- Chair Jeff Onaga, Jacobs
- Vice-Chair Camille Gozum, GHD
- Secretary Shannon Black, Hart Crowser
- Community Service Chair Brittany Obando, Hart Crowser
- Social Chair Calvin Ing, Belt Collins Hawaii
- Past Chair Daniel Koge, Honolulu Board of Water Supply

Lastly, I would like to send a sincere "Mahalo" to **Daniel Koge** for his leadership and guidance over the last year as YP Chair. Daniel played a paramount role in keeping us all connected especially during a time when social distancing prevents us from doing so. Mahalo, Daniel! We hope you will continue to show your support for YP in the future!

If you or someone you know is interested in getting involved with YP please contact us at <u>hawaiiwater.yp@gmail.com</u> to join our ohana. Also, keep an eye out for future emails on our latest virtual notices and events!

Best of health and safety to you and your families, and a hui hou! §



Hawaii State Science and Engineering Fair By Kathryn Yoshimura Youth Education Committee Chair

The AWWA Hawaii Section would like to congratulate the following students for their project entries in the 64th Hawaii State Science and Engineering Fair. This year, the AWWA Hawaii Section sponsored two \$250 awards (one female winner and one male winner) and two \$200 awards (one female winner and one male winner). Although all the projects were fascinating, these four stood

out for their contribution to drinking water and the environment.

1st place:

- Mikayla, senior at Waipahu High School, "<u>Cleaner Water, Less Plastic: Universal Water Filters On The Go</u>"
- Kai, senior at Mililani High School, "Using Fruit Remnants as Biofilters for Water Purification"

2nd place:

- Jing, Kalani High School, "Bioremediation of contaminated water using Carica papaya seeds"
- Makoa, senior at Mililani High School, "Density of native foliage and its relation with stream quality"

We would also like to thank our volunteer judges Joyce Lin, Heather Iwasaki, Christopher Sugimoto, and Kathryn Yoshimura. §

AWWA Virtual Summer Workshop Webinar Series – Free Leadership Webinars

or over 20 years, AWWA has hosted an annual Summer Workshop event focused on providing training to Section leaders to build Section capacity. Many of you join us every summer in Colorado to share your time and talents with other Section leaders, and this year was shaping up to be another outstanding event. As we are not able to meet in person this year, we are looking forward to another great webinar series! We would like to invite you to participate in the following webinar series:

Tuesday, July 13 (1:00-2:00PM MDT): AWWA Leadership Forum

 Join AWWA CEO David LaFrance in a conversation with AWWA's newest President, Chi Ho Sham. We will hear from Chi Ho about his vision for AWWA in the coming year and what the future of AWWA looks like during these uncertain times.



Western Pacific Subsection News

By Aaron Sutton AWWA-HIWPS Chair

afa Adai,

The American Water Works Association, Hawaii Section, Western Pacific Subsection (AWWA-HIWPS) is currently planning to hold an in-person conference on Guam with a virtual option the last week of September 2021. The virtual option will allow participants from other islands to attend without the concern of travel restrictions. This year's conference theme is "Know Your Water" and will focus on water from production, treatment and distribution to



wastewater collection and treatment. The subsection plans to include preconference training sessions for operators on cross-contamination and safety. Additional preconference will be offered for Microsoft Excel and Word classes.

If anyone is interested in participating, would like to submit an abstract as a key-note speaker, or would like more information, please contact myself (<u>aaron.sutton@ghd.com</u>), or Nick Manley (<u>nicholas.manley@hdrinc.com</u>).

Si Yu'us Ma'ase' §

Summer Workshops, continued from page 10

Tuesday, July 20 (12:00-1:30PM MDT): Membership Works!

 Join Dean West from Association Laboratory, Inc. for an insightful session on what's working with membership, how the theory of membership is changing long-term as a result of Covid-19, and address key concepts on membership operations.

Tuesday, July 27 (11:00-1:00PM MDT): <u>How to Wear Many Hats: The Difference Between Governance,</u> <u>Management, and Operations</u>

 Learn from our expert panel of Section staff on how to distinguish between governance issues, management matters, and operations so your Section leaders can be the best possible stewards. §

Newsletter Advertising

The Hawaii Section of the American Water Works Association (AWWA) is currently seeking advertisers for its quarterly newsletter. Advertising provides a direct message to a population of over 600 members statewide who are in need of the products or services being advertised. Although we have switched to electronic distribution of the newsletter, we feel that there is still equal benefit to advertising in the electronic newsletter as with the printed newsletter. In addition, advertising in the electronic newsletter can be in full color.

Please be aware that advertising in the newsletter is available only to businesses related to the drinking water field. Please also note that all advertisements will be submitted for review and approval by the AWWA Hawaii Section Board of Trustees for ad content.

ltem Number	Ad Size	Ad Size (wxh)	Cost Per Issue
(1)	1/8 Page	3 ½" x 2 ¼"	\$35 (business card)
(2)	1/4 Page	3 ½" x 4 ¾"	\$55
(3)	1/2 Page (H)	7 ½" x 4 ¾"	\$80
(4)	1/2 Page (V)	3 ½" x 9 ¾"	\$80
(5)	Full Page	7 ½" x 9 ¾"	\$110

To advertise in the AWWA Hawaii Section Newsletter, simply complete the application form below.

Ads must be in a "camera ready" form, as a *.jpeg or *.tif, and must have a minimum resolution of 225 dpi – maximum resolution of 300 dpi.

APPLICATION FOR AWWA HAWAII SECTION NEWSLETTER ADVERTISING

STEP 1 – FILL OUT ADVERTISING INFORMATION:

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Name & Title of Contact:					
Address:					
Phone No. ()	FAX No. ()				
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STEP 2 – NOTE SIZE OF ADVERTISEMENT AND NUMBER OF ISSUES:					
() Size (item number)	() Number of issues				
STEP 3 – SUBMIT PAYMENT:	STEP 4 – SUBMIT ADVERTISEMENT:				
Make check payable to: AWWA Hawaii Section	Advertisement shall be submitted to:				
AWWA Hawaii Section	Amanda Tanaka				
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Contact: Matt Folk at 808.263.0543 or mfolk@michels.us

Job Listings

Please visit the Career Page (<u>https://hiawwa.org/career</u>) on the AWWA Hawaii Section website for a list of local job openings.

AWWA Library

The library is maintained by the AWWA Hawaii Section for use by its members. If you are interested in viewing any of the following literature, please contact <u>hiawwa@gmail.com</u>.

- 2011 Annual Conference Opening Genl Session videos
 A Century of Safe Drinking Water
 Activated Carbon: Solutions for Improving Water
 Quality
 Aquifer Storage and Recovery (M63)*
 Avoiding Rate Shock: Making the Case for Water Rates
 AWWA 2002 Annual Conference Videos
 AWWA and the Consumer Confidence Report
 AWWA M/DBP LT2 Stage 2 Training Toolkit
 Backflow Prevention and Cross Connection
- Basic Microbiology for Drinking Water Personnel, 2nd Edition Basic Chemistry for Water & Wastewater Operators Careers in Drinking Water Case Studies in Source Water Protection Computer Modeling of Water Distribution System (M32) Condition Assessment of Water Mains (M77)* Desalination of Seawater (M61)* Design and Construction of Small Water Systems

AWWA Library

Developing Rates for Small Water Systems Disinfectants and Disinfection By-products: Understanding the Proposed D/DBP Rule (2 tapes) with accompanying handbook **Disinfection of Pipelines and Storage Facilities Field** Guide Distribution Valves: Selection, Installation, Field Testing, and Maintenance, 3rd Edition Drought Preparedness and Response, 2nd Edition (M60)* Ductile-Iron Pipe and Fittings, 3rd Edition Field Guide to SDWA Regulations Flexible Membrane Covers and Linings for Potable Water Reservoirs, 3rd Edition (M25)* Forecasting Urban Water Demand, 2nd Edition Guide to the Filter Backwash Recycling Rule Handbook of Public Water Systems, 2nd Edition How Water Works - a Typical Water System Poster How Water Works - an interactive Tour CD How Water Works - Conventional Water Treatment **Processes Poster** How Water Works - Residential Use HWEA presents Water Recycling in Hawaii Hydraulic Modeling and GIS Inside the Weather Installation, Field Testing and Maintenance of Fire Hydrants (M17) Introduction to QualServe Lead and Copper Rule Compliance: How to Conduct a Corrosion Control Study (2 tapes) with accompanying handbook Let's Talk Safety Talks Math for Distribution System Operators Math for Water Treatment Operators: Practice Problems to Prepare for Water Treatment Operator Certification Exams Maintaining Water Quality in the Distribution System Modeling Water Quality in Distribution Systems, 2nd Edition Natural and Engineered Solutions for Drinking Water **Supplies Operator Certification Guide - 5th Edition Operator Math Made Easy** Our Water Cycle DVD **Overview of Environmental Laws and Regulations** Plain Talk about Drinking Water - 5th Edition Planning for the Distribution of Reclaimed Water, 4th Edition (M24)* Practical Manual of Groundwater Microbiology, 2nd

Edition **Public Affairs for Water Utilities** Pump Selection and Troubleshooting Field guide Risk and Resilience Management of Water and Wastewater Systems Safety First: Night Work Safety First: Water Main Repair DVD Safety First: Work Area Traffic Control Safety Practices for Water Utilities Secrets to Success: How to Prepare for Operator Certification Seizing the Initiative: Section and Member Utility Involvement in the SDWA The Business of Water: A Concise Overview of Challenges and opportunities The Evolving Water Utility The Importance of Utility Membership Water Audits and Loss Control Programs 3rd Edition (M36) Water Conservation Communications Guide Water Conservation for Small and Medium-Sized Utilities Water Conservation-Oriented Rates: Strategies to Extend Supply, Promote Equity, and Meet Minimum **Flow Levels** Water Conservation Programs - A Planning Manual, 2nd Edition Water Distribution Operator Training Handbook Water Infrastructure at a Turning Point: The Road to Sustainable Asset Management Water Main Disinfection and Dechlorination Water Operator Certification Exam Prep WSO: Water Transmission and Distribution Water Resource Alternatives: The Future of Sustainable Utility Practices (2 tapes) Water Reuse for a Sustainable Future Water Treatment Made Simple for Operators We are AWWA WSO: Distribution System

*Recently added

Committee Chairs 2020 - 2021

Awards Mark Ohigashi Brown and Caldwell

Bylaws/Standard Practice Manual Ross Kaneko CH2M Hill/Jacobs

Conference Jessica Agsalda The Limtiaco Consulting Group

Diversity/Young Professionals *Kathryn Yoshimura* Honolulu Board of Water Supply

Exhibits *Rich Hopkins* Hopkins Technical Products Inc.

Finance *Aiko Fajardo* Inclusion Consulting, LLC

Fuller Award *Audrey Yokota* Fukunaga and Associates, Inc.

Legislation/Regulation Clifford Lum HDR

Membership Jordan Oue Honolulu Board of Water Supply **Newsletter Amanda Tanaka** Fukunaga and Associates, Inc.

Nominating/Scholarship Jeffrey Pearson County of Maui Department of Water Supply

Operators Training Daniel Lee Honolulu Board of Water Supply

Pacific Rim Dean A. Nakano Brown and Caldwell

Public Outreach Aiko Fajardo Inclusion Consulting, LLC

Research/Technology *Dr. Marek Kirs* WRRC, University of Hawai'i at Manoa

Scholarship Jeffrey Pearson County of Maui Department of Water Supply

Scholarship Ken Ota Pacific Pipe Company

Small Water Systems Joy Gannon Pulama Lanai Strategic Planning Clifford Lum HDR, Inc.

UH Manoa Student Chapter Subcommittee (Vacant)

Water for People Adrienne Fung AECOM

Water Reuse Lorna Heller Honolulu Board of Water Supply

Website Joanna Seto Hawaii Department of Health, Environmental Management Division

Western Pacific Subsection Aaron Sutton GHD

Workshops/Safety Susan Mukai Brown and Caldwell

Workshops/Safety Barry Pollock Rural Community Assistance Corporation

Youth Education *Kathryn Yoshimura* Honolulu Board of Water Supply AWWA Hawaii Section PO Box 22614 Honolulu HI 96823-2614



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Upcoming Calendar of Events

June 14-17, 2021 ACE 2021 Online

August 3, 2021 AWWA/WEF Young Professionals (YP) Summit Online

Hawaii Section Website and Email Address

The Hawaii Section website is <u>www.hiawwa.org</u> Please visit the website for the latest information about the Section.

The Hawaii Section email address is <u>hiawwa@gmail.com</u> Please include "Attention: [insert person's name or position/committee]" in the subject line.

Editor of this Issue:

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Newsletter Articles

AWWA members are welcome to submit articles for the Newsletter. Please contact the editor for information.

Submissions for the Summer Newsletter are due by Friday, August 13, 2021.

Production Information Newsletter

The American Water Works Association Hawaii Section newsletter is published to inform its members of Section and International AWWA activities, meetings, educational opportunities and other matters of interest to the water community. The mention of trade names for commercial products does not represent or imply an endorsement by AWWA Hawaii Section.

Membership Rates

Individual Active: \$210 Operations/Admin: \$75 Student: \$20

Sign up here