

AWWA Summer Workshop 2020

*By Susan Mukai
Hawaii Section Secretary*

AWWA holds a Summer Workshop for Section leaders every summer in Denver, Colorado. However, due to the COVID-19 situation, this year's Summer Workshop was held virtually in a three-part series:

1. AWWA Leadership Forum
2. Maintaining Financial Health During COVID-19
3. Governing in a Time of Crisis

The first workshop about leadership was moderated by **Section Services Manager Nancy Sullivan**, with presentations by **AWWA President Melissa Elliott** and **AWWA CEO David LaFrance**. Melissa's presentation focused on three E's: economics, engagement, and equity. She discussed the economics of having to cancel Section conferences and ACE as well as it being likely that fewer people will renew their memberships this year. She assured attendees that although AWWA leadership will have to make difficult decisions, AWWA is well-positioned to take this on and move forward at both the Section and Association levels. As far as engagement, Melissa spoke about how everything has moved to a virtual platform and that it is easy to get exhausted with this. Lastly, Melissa discussed equity and how there is a lot going on in our society. She asked us to take a look around us and see if we are as diverse and inclusive as we could be. She also emphasized that it needs to start at the Section level. The Association board is made up by the Sections, so if the Sections can be diverse, then the Association level will reflect that.

David LaFrance presented next and said how impressed he is by the coordination between the Association and Sections. The Section Services staff has been great at keeping the Association informed about what is going on in the Sections, noting that the "secret sauce" of AWWA is the Association-Section partnerships. He provided an update on how the AWWA office in Denver has transitioned to working remotely, with a maximum of 50 percent of the office capacity at any given time. Overall, David assured us that AWWA is financially strong. AWWA is not invincible, but we are fortunate to have done good financial planning and will need to continue being careful moving forward.

The second workshop was led by **Bob Lay, AWWA Chief Financial Officer**, and David LaFrance, AWWA CEO, and the topic was Maintaining Financial Health During COVID-19. To kick off the workshop, David referenced

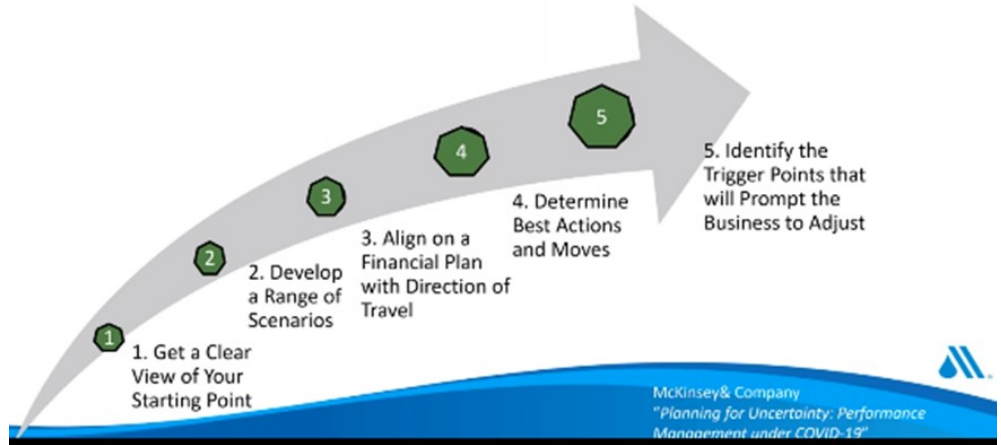
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a report by McKinsey & Company titled “Planning for Uncertainty: Performance Management under COVID-19” and featured the following graphic showing the five steps on planning for uncertainty.

Focus on Five Steps



Bob then took over to discuss the basics of financial health, which include a solid business plan; consideration of revenue stability, costs, timing, and risk management; and the ability to adapt. Lastly, David discussed that the Section allotment may change depending on the outcome of this year’s financials and what the board determines. The reason an allotment is provided to the Sections is to provide member value, and he hopes that Sections can continue to invest in member value at the same level as we always have.

The last workshop was led by **Robert Nelson** of Nelson Strategic Consulting, and he spoke about governing in a time of crisis. Robert spoke to attendees about thinking as leaders and not managers. He went over the three modes of governance which are fiduciary, generative, and strategic, and he provided more details about how to accomplish these modes.

Overall, the Association provided a great virtual experience in lieu of the in-person Summer Workshop. Attendees were able to hear how AWWA is handling the new normal and learned how we can lead our Sections during these times of uncertainty.

The recordings for the three sessions are now available online for members at this link: <https://sectionsupport.awwa.org/Section-Services-Events/Summer-Workshop>. §

2020 WEFMAX YP Summit

By *Brittany Obando, Kathryn Yoshimura, and Daniel Koge*
Young Professionals Committee

With the postponement of many in-person events to help maintain public health and safety, two of our Hawaii Young Professionals (YPs), past committee chair **Kathryn Yoshimura** and volunteer chair **Brittany Obando**, jumped at the opportunity to coordinate with the Water Environment Federation (WEF) and host the first ever Virtual WEFMAX YP Summit on May 28 and June 3. The summit covered a variety of topics, including tips and tricks to working remotely, ways to utilize fun tools to maintain engagement, managing various virtual platforms, understanding communication styles in work from home situations, and navigating technical difficulties. The two-part virtual summit was a huge success, attracting local, national, and international YPs of all different professions and backgrounds.

YPs on their experience:

Brittany Obando: We began planning for the conference in the winter of 2019 when the world was a blissfully different place. As events progressed in the early part of 2020, it was clear we were going to have to make the difficult decision to either take this conference to a virtual platform or postpone it for another year. With trivial video conferencing experience and a lot of unknowns, we can honestly say it would have been a lot simpler to cancel the event. Hindsight is always 20/20, but at the time we also didn't know this virtual world would become our "next normal." Without knowing quite what was ahead of us, we dove in. We were met with not only the typical conference-organizing nerves, but also exploring the depths of different virtual platforms, screen sharing snafus, virtual polling problems, and of course, the occasional unmuted snack consumption. With lots of practice runs, patience, and an unspoken feeling that we are all in new waters together, the conference was a success. We not only learning valuable skills that continue to consume our everyday lives today, but had a blast doing it (except for missing out on free coffee and pastries)!

Kathryn Yoshimura: WEFMAX 2020 YP Summit was almost a candle in the wind since there was no way we could risk any type of in-person gatherings. Everything was in lockdown without an end date in sight, challenging our YP team to take charge and get creative. We knew that we would have to capture everyone's attention without the benefit of snack breaks and complimentary bentos. Organizing the first WEFMAX YP Summit was nothing short of a climb across the Ko'olau range. However, our resourceful YP team pulled out all the stops to create a delightful and enriching summit. While I enjoyed exploring webinar planning, I look forward to meeting new young professionals and greeting familiar faces in Hawaii at WEFMAX 2022.

WEF has graciously made available all of the Virtual YP Summit presentation materials on their [WEFMAX Page](#) under Virtual WEFMAX YP Summit #1 and Virtual WEFMAX Summit #2.

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Chair's Message

*By Clifford Lum
Hawaii Section Chair*

Ho'omanawanui. To be patient or have patience. I recently heard this word used as the Hawaiian word of the month by the Hawaiiana teacher at Veronica's school and thought it was an ideal description for how we all approach the current

state of our lives. COVID-19 has changed so much of what we do in our daily actions and has introduced an entirely new vocabulary: distance learning; WFH; Webex/Zoom/Teams; social distancing; contact tracing. These are now every day terms and topics as we socially distance and converse through masks in groups of five or less. Daily work communications feel like an endless stream of FaceTime conversations.

The Hawaii Section, in conjunction with HWEA, was fortunate to hold another successful Pacific Water Conference before significant impacts of the pandemic were realized in Hawaii. Like so many other organizations, AWWA and the Hawaii Section are moving toward virtual conferences and events. While we are still hopeful for an in-person event, the Conference committee is already exploring virtual options. Kudos to the committee members for their collective efforts to keep the conference planning on track.

The drinking water industry is facing unprecedented challenges related to the pandemic. Combined with new regulations (LCR, PFAS) and the need for sustainable, resilient planning, the One Water initiative takes center stage for establishing a collaborative roadmap for managing our finite water resources. As agencies move to adopt integrated planning and implementation approaches, the Hawaii Section leadership encourages our members to seek out ways to get involved with the various Section committees and contribute to the overall mission of AWWA and the One Water movement. Contact any of the Officers, Trustees and Committees for more information.

Best wishes for a healthy and fulfilling rest of 2020. Hoping we are all able to get together soon. Until then, BE SAFE! §

Board of Trustees 2020-2021

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Director's Message

By *Juanita Reyher-Colon*
Hawaii Section Director



Change—2020 has undoubtedly become a year of change. Change can be scary. It does not matter if it is a small change or a significant change; change is still frightening. However, it does not mean it will not lead to something amazing. With the support of family, friends, and colleagues, we can learn to address, accept, and adapt. Arnold Bennett once said, “Any change, even a change for the better, is always accompanied by drawbacks and discomforts.” This statement is so true as we navigate through our current state of change .

“All great changes are preceded by chaos.” (Deepak Chopra)

The COVID-19 pandemic created chaos for many of us professionally and personally; we are all adapting and working to provide the best service to our communities and to be there for our families. At the Association level, changes were implemented to provide better service to our membership. The 2020 – 2025 Strategic Plan was recently approved; be on the lookout for that. Another change was to

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Hawaii Section Vision Statement

Hawaii Section of the American Water Works Association will be the leading force in the State of Hawaii dedicated to safe drinking water.

Hawaii Section Mission Statement

The Hawaii Section AWWA is dedicated to the promotion of public health and welfare in the provision of drinking water of unquestionable quality and sufficient quantity. The Hawaii Section AWWA must be proactive and effective in advancing the technology, science, management, and government policies relative to the stewardship of water.

Director's Message, continued from page 5

incorporate a virtual platform for upcoming meetings, conferences, and workshops. Some virtual seminars you may be interested in are Inland Desalination and Concentrate Management webinar on September 9th, Smart Water 2020: Building a Resilient Water Future on September 16th or the AWWA Virtual Summit: Education, Innovation and Exchange Conference on September 23 – 24, 2020.

Change – at the Section level came in the way of a new Executive Board: **Kevin Ihu**, Past Chair; **Cliff Lum**, Chair; **Susan Mukai**, Secretary; and **Aiko Fajardo**, Treasurer; and me as Director. Mahalo all those who have served on previous boards and committees, especially to **Daryl Hiromoto**, for allowing me to shadow him the past year and providing me with valuable insight as a Director to the Association.

Change is stressful and scary, but together, we can reduce stress and scary factors to accomplish great things. I look forward to the next three years as your Director. One last thought from Socrates, "The secret of change is to focus all of your energy, not on fighting the old, but on building the new." §

WEFMAX YP Summit, continued from page 3



Moderators, hosts, and collaborators for the 2020 Virtual WEFMAX YP Summit. Top row L to R: Kathryn Yoshimura, Brittany Obando, Dianne Crilley; bottom row L to R: Daniel Koge, Megan Livak.

We'd like to extend a big mahalo to our awesome presenters Lisa, Michelle, and Annikki from Maddaus Water Management for lending their expertise, insights, and tips on working effectively in today's increasingly virtual workplace. Special thanks also go out to Megan Livak and Dianne Crilley from WEF for providing the technical expertise to make the 2020 WEFMAX possible. The YP Summit was a great experience for all involved, and we hope to continue building upon the strong relationships and networks that these events establish to keep our industry moving forward! §

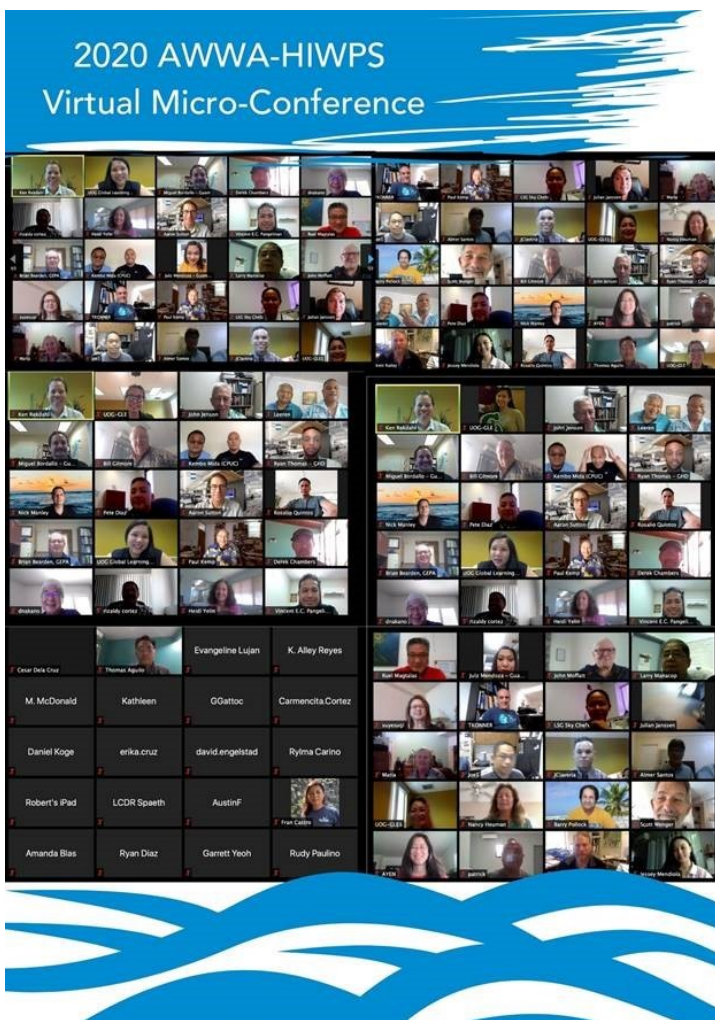
Western Pacific Subsection News

By Aaron Sutton
AWWA-HIWPS Chair



Hafa Adai,

As with many conferences in 2020, the American Water Works Association, Hawaii Section, Western Pacific Subsection (AWWA-HIWPS) had to cancel our Annual AWWA-HIWPS Water and Wastewater Conference scheduled for April 2020. We miss the opportunity to network, discuss our work and visit vendors in person. However, the change in circumstances has given us an opportunity to adapt and still provide benefit for our members.



On August 14, the Western Pacific Subsection held our first Virtual Micro-Conference. It provided the opportunity for our members to gain knowledge of a significant issue facing the water industry today, but allowed us to hear from our members in the islands of the Western Pacific. The key-note speaker, **Ryan Thomas** with GHD, discussed PFAS challenges and considerations. Our update presentations from the islands of Chuuk, CNMI, Guam, Palau and Pohnpei, helped our members see how different utilities were affected by COVID-19, what challenges they have from contaminants, how they addressed drought conditions, and what innovative techniques have been used.

The AWWA-HIWPS hopes to hold additional virtual Micro-Conferences and virtual training for our members. Some of the topics the subsection is considering offering are regulatory, operator training, and office applications. Our Subsection is always looking for ways to grow our training program, not just for operators, but also for others in our local industry. If anyone is interested in participating,

would like to submit an abstract as a key-note speaker, or would like more information, please contact me (aaron.sutton@ghd.com), or Nick Manley (nicholas.manley@hdrinc.com).

Si Yu'us Ma'ase' §

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Upcoming Workshop: “Optimizing Performance and Accessing Funding to Improve Small Water Systems”

*By Barry Pollock and Susan Mukai
Workshops Committee Chairs*

The AWWA is pleased to be collaborating with the U.S. Department of Agriculture (USDA) and the Partnership for Safe Water to hold a free workshop entitled “Optimizing Performance and Accessing Funding to Improve Small Water Systems in Hawaii.” This workshop will be presented online in two parts on September 16 and September 17, 2020 from 8:30 AM to 11:30 AM on each day.

The workshop is primarily targeted towards small Public Water Systems serving less than 2,500 persons, but it should also be of interest to larger utilities. The target audience is water operators, water managers, engineers, water board members, and others involved with operations and management of small PWSs.

The workshop will cover a range of topics, including water loss control, introduction to the Partnership for Safe Water, information about the USDA Loan Program for Small Community Water and Wastewater Systems, and best practices of Water Loss Control. The workshop includes a self-assessment activity for small systems to identify areas of potential improvement; and another exercise on how to use AWWA Water Loss Control tools. There are plentiful opportunities for discussion and audience participation.

The trainer for both workshops will be **Kyla Jacobsen**, former Utility Director for the City of Elgin Water Department and Trustee for AWWA for Distribution and Plant Operations Divisions. The moderator will be **John Donahue**, past National AWWA President and current CEO at North Park Public Water District in Rockford, Illinois.

The workshops will be 3 hours long on each of the two days. The AWWA Hawaii Section has submitted a pending request to the Hawaii Drinking Water Operator Certification Board for 0.6 CEUs. Although it is designed to be taken as a single workshop, we have requested that if participants can only attend one of the parts, that they receive 0.3 CEUs. Participation will be logged and is required for CEUs.

Registration is free and available at <https://www.awwa.org/Events/AWWA-Events-Calendar/Meeting-Details?productId=85540252> §



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Water for People Update

*By Adrienne Fung
Water for People Committee Chair*



Hope everyone has been staying strong through these months. It's been quiet on the AWWA-HI side of Water For People (WFP), as we evaluate the best ways to aid both those abroad and those at home in Hawaii.

There is almost some guilt in asking for donations for our overseas communities while we are facing significant issues immediately around us. We want to be respectful of those nearby, while ensuring that those farther away are not forgotten. I am hoping though, that those who are able to, whether physically, mentally, or economically, will reach out to others. It does not matter so much who we help, but what is important is to continue sharing the spirit of aloha. For those interested, I will be sending out some WFP fundraising information later this August.

As an avid supporter of WFP, I continue to be amazed by the continued good deeds of WFP. This month, they will be starting a feasibility study to assess various communities in the United States for future WFP projects. The WFP "Everyone Forever" model has brought about much success internationally, and we are hoping those results can be replicated in the United States. Additionally, the following are some recent highlights from various WFP projects:

- In Malawi, WFP has been chosen to be part of the secretariat for the Technical Working Group for Social and Behavior Change Communication. Sinks, toilets, and wells can be installed in great numbers, but they will be ineffective if their intended users do not recognize the importance of sanitation and clean and safe water. Therefore, change begins through communication and each person's willingness to adapt.
- WFP partnered with Colgate Palmolive (India) Limited in the Amzari village of Amravati District, Maharashtra to construct a 30,000 liter water storage tank and provide household tap connections with stand posts. The whole village was involved, as villagers excavated and laid over 1,800 meters of water distribution piping. As a result, nearly 140 households now have a



*Villagers preparing to lay piping for a new water distribution system in the Amzari village
(source: WFP)*

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reliable and functional water supply. For operation and maintenance, a Water User Committee was also formed for tariff collection and to ensure proper care of the water system.

- A cornerstone of WFP's approach is ongoing reflection and evaluation of what works and what needs improvement. Annual Reflection Sessions are held in various districts, and Honduras is getting ready for its very own. District technicians from partner districts met in July to prepare the logistics of the upcoming Reflection Sessions. They also discussed biosafety concerns and defined guidelines to successfully roll out the workshops later this year. §



Preparation with district technicians for the Reflection Sessions

Pacific Water Conference 2021 Update

*By Jessica Agsalda
Conference Trustee*

The American Water Works Association Hawai'i Section and the Hawai'i Water Environment Association are proud to announce the eighth annual Pacific Water Conference on February 3-4, 2021.

We initially were hopeful that an in-person conference would be possible; however, with the situation constantly evolving and no certainty of how things will be next year, we have decided to move forward with planning the conference as a virtual conference. Switching gears now will allow us to plan a meaningful conference, and we are excited for the hidden opportunities that a virtual conference will provide, such as allowing more people to attend without having to travel. While we are disappointed that we will not be able to see you all in Honolulu in February, we know this is the right decision for everyone's health and safety.

The Call for Abstracts has been sent out and is also available on the Pacific Water Conference website. If you are interested in presenting at the virtual 2021 Pacific Water Conference, please submit the Call for Abstracts form to pwc.technical@gmail.com. The deadline for submissions is September 18, 2020.

Please be patient with us as we change course. We will provide updates in the next few months and will also add information to our website pacificwaterconference.com as details develop. In the meantime, please stay safe and thank you for your understanding! §

Young Professionals Officer Spotlight

By *Daniel Koge, Jeff Onaga, and Camille Gozum*
Young Professionals Committee

Aloha AWWA and YP members! This quarter we're proud to highlight our YP officers: Chair **Daniel Koge** from the Honolulu Board of Water Supply, Co-Chair **Jeff Onaga** from Jacobs, and Secretary **Camille Gozum** from GHD in a Member Spotlight segment! Many of you have already met and talked story with our officers, but we hope this special feature spurs you to continue participation with YP and find something new to chat about next time we host an in-person event!

What do you enjoy most about being in the water industry?

- Daniel: I appreciate how welcoming and helpful the 'seasoned' professionals are to the next generation because it fosters a nurturing environment and community that makes me want to stay in water.
- Jeff: I enjoy the variety of work that the water industry has to offer and how the community can benefit from improvements that are made in the industry.
- Camille: I enjoy learning about the different aspects of the water industry. With the changes that are brought by climate change, I believe that working and learning about this vital field will open opportunities in the future and is a very rewarding experience.



Left to right: Daniel Koge, Jeff Onaga, and Camille Gozum

What is one thing you hope to accomplish as a young professional member/officer?

- D: I hope to continue attracting and retaining quality talent in our industry workforce to establish a successful succession plan.
- J: I hope to continue making connections with other young professionals and expand their participation in our YP events.
- C: I wish to learn more about the water industry in Hawai'i and to meet fellow young professionals in the same field.

What is one experience, personal or professional, that has shaped who you are today?

- D: I had the opportunity to attend the annual AWWA/WEF YP Summits in Nashville, TN and Anaheim, CA. These national events really opened my eyes to the opportunities that YP's have in the industry; the YP community is vast, supporting, ambitious, and ready to drive the industry forward into the future and I want to be a part of that.

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- J: Last year, I assisted with the Technical program for the Pacific Water Conference and it was a really enjoyable experience. I was able to meet a lot of new people through the conference and committees and got insight on what it is like on the management end of these types of events.
- C: Moving from the Philippines to Guam, and Guam to Hawai'i. Looking back at my roots gives me a perspective full of gratitude and appreciation for where I am today.

What's the best piece of advice you've ever been given?

- D: "On their deathbed, no one ever said 'I wish I had spent more time at the office'". There's more to life than work and, while I enjoy my job, ensuring my personal well-being has kept me engaged, appreciative, and dedicated to the things that matter to me.
- J: "No task is beneath you". I think as we gain experience and rise in our careers, it is important to remember that even the smallest tasks can have influence on future opportunities.
- C: I read this book titled "Don't Sweat the Small Stuff", and my biggest takeaway and advice I give to my friends is to find small ways to make our everyday lives simpler and more enjoyable.

What hobby or pastime have you discovered (or re-discovered) during the pivot to WFH?

- D: I've come to enjoy maintaining an aquarium and tending to my garden; I find it very relaxing and soothing after long WFH hours. Haven't grown my green thumb yet though.
- J: I recently started spending more time in my garden. I have several fruit trees that I tended to prior to the pandemic but now my collection has grown significantly since then.
- C: I have been experimenting with new recipes in the kitchen lately and going through books that have been on my to-read list.

Do you have a secret talent or skill? What is it?

- D: I can nap for 12 hours straight and still wake up tired.
- J: Is procrastinating a skill? If it is, I think I'm the best.
- C: I enjoy painting with watercolor

What is your go-to karaoke song?

- D: Careless Whisper – George Michael for the saxophone acapella solo and Everybody - Backstreet Boys because nostalgia.
- J: I don't really sing but I'll try lip singing!
- C: I am always ready to sing Bohemian Rhapsody by Queen. It's always better when everyone in the room sings along with me!

We hope you learned something interesting, insightful, and fun about our current committee officers! Although YP has indefinitely suspended all in-person activities in the interest of safety, our officers and chairs are working hard to keep you active, engaged, aware, and excited to be a part of YP so keep an eye out for future emails on our latest virtual notices and events! Best of health and safety to you and your families, and a hui hou! §

Newsletter Advertising

The Hawaii Section of the American Water Works Association (AWWA) is currently seeking advertisers for its quarterly newsletter. Advertising provides a direct message to a population of over 600 members state-wide who are in need of the products or services being advertised. Although we have switched to electronic distribution of the newsletter, we feel that there is still equal benefit to advertising in the electronic newsletter as with the printed newsletter. In addition, advertising in the electronic newsletter can be in full color.

Please be aware that advertising in the newsletter is available only to businesses related to the drinking water field. Please also note that all advertisements will be submitted for review and approval by the AWWA Hawaii Section Board of Trustees for ad content.

Item Number	Ad Size	Ad Size (w x h)	Cost Per Issue
(1)	1/8 Page	3 ½" x 2 ¼"	\$35 (business card)
(2)	1/4 Page	3 ½" x 4 ¾"	\$55
(3)	1/2 Page (H)	7 ½" x 4 ¾"	\$80
(4)	1/2 Page (V)	3 ½" x 9 ¾"	\$80
(5)	Full Page	7 ½" x 9 ¾"	\$110

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Ads must be in a "camera ready" form, as a *.jpeg or *.tif, and must have a minimum resolution of 225 dpi – maximum resolution of 300 dpi.

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Email: atanaka@fukunagaengineers.com

New AWWA Hawaii Section Members

Please welcome the following new members that joined the Hawaii Section in the second quarter of 2020:

Anthony Nguyen

Alin Peterson

Matthew Rowland

Jodee Taylor

Piilani Watts

AWWA Library

The library is maintained by the AWWA Hawaii Section for use by its members. If you are interested in viewing any of the following literature, please contact Daryl Hiromoto (darylhiromoto@gmail.com).

2011 Annual Conference - Opening Genl Session videos

A Century of Safe Drinking Water

Activated Carbon: Solutions for Improving Water Quality

Avoiding Rate Shock: Making the Case for Water Rates

AWWA 2002 Annual Conference Videos

AWWA and the Consumer Confidence Report

AWWA M/DBP LT2 Stage 2 Training Toolkit

Backflow Prevention and Cross Connection

Basic Microbiology for Drinking Water Personnel, 2nd Edition

Basic Chemistry for Water & Wastewater Operators*

Careers in Drinking Water

Case Studies in Source Water Protection

Computer Modeling of Water Distribution System M32

Design and Construction of Small Water Systems

Developing Rates for Small Water Systems

Disinfectants and Disinfection By-products:

Understanding the Proposed D/DBP Rule (2 tapes) with accompanying handbook

Disinfection of Pipelines and Storage Facilities Field Guide

Distribution Valves: Selection, Installation, Field Testing, and Maintenance, 3rd Edition*

Ductile-Iron Pipe and Fittings, 3rd Edition*

Field Guide to SDWA Regulations*

AWWA Library

Forecasting Urban Water Demand, 2nd Edition
Guide to the Filter Backwash Recycling Rule
Handbook of Public Water Systems, 2nd Edition
How Water Works - a Typical Water System Poster
How Water Works - an interactive Tour CD
How Water Works - Conventional Water Treatment Processes Poster
How Water Works - Residential Use
HWEA presents Water Recycling in Hawaii
Hydraulic Modeling and GIS
Inside the Weather
Installation, Field Testing and Maintenance of Fire Hydrants M17
Introduction to QualServe
Lead and Copper Rule Compliance: How to Conduct a Corrosion Control Study (2 tapes) with accompanying handbook
Let's Talk Safety Talks
Math for Distribution System Operators*
Math for Water Treatment Operators: Practice Problems to Prepare for Water Treatment Operator Certification Exams*
Maintaining Water Quality in the Distribution System
Modeling Water Quality in Distribution Systems, 2nd Edition
Natural and Engineered Solutions for Drinking Water Supplies
Operator Certification Guide - 5th Edition
Operator Math Made Easy
Our Water Cycle DVD
Overview of Environmental Laws and Regulations
Plain Talk about Drinking Water - 5th edition
Planning for the Distribution of Reclaimed Water (M24)
Practical Manual of Groundwater Microbiology, 2nd Edition
Public Affairs for Water Utilities
Pump Selection and Troubleshooting Field guide
Risk and Resilience Management of Water and Wastewater Systems*
Safety First: Night Work
Safety First: Water Main Repair DVD
Safety First: Work Area Traffic Control
Safety Practices for Water Utilities
Secrets to Success: How to Prepare for Operator Certification
Seizing the Initiative: Section and Member Utility Involvement in the SDWA
The Business of Water: A Concise Overview of Challenges and opportunities

The Evolving Water Utility
The Importance of Utility Membership
Water Audits and Loss Control Programs 3rd Edition (M36)
Water Conservation Communications Guide
Water Conservation for Small and Medium-Sized Utilities
Water Conservation-Oriented Rates: Strategies to Extend Supply, Promote Equity, and Meet Minimum Flow Levels
Water Conservation Programs -A Planning Manual, 2nd Edition*
Water Distribution Operator Training Handbook
Water Infrastructure at a Turning Point: The Road to Sustainable Asset Management
Water Main Disinfection and Dechlorination
Water Operator Certification Exam Prep*
WSO: Water Transmission and Distribution
Water Resource Alternatives: The Future of Sustainable Utility Practices (2 tapes)
Water Reuse for a Sustainable Future
Water Treatment Made Simple for Operators*
We are AWWA
WSO: Distribution System

*Recently added

Committee Chairs 2020 - 2021

Awards

Mark Ohigashi
Brown and Caldwell

Bylaws/Standard Practice Manual

Ross Kaneko
CH2M Hill/Jacobs

Conference

Jessica Agsalda
The Limtiaco Consulting Group

Diversity/Young Professionals

Kathryn Yoshimura
Honolulu Board of Water Supply

Exhibits

Rich Hopkins
Hopkins Technical Products Inc.

Finance

Aiko Fajardo
Inclusion Consulting, LLC

Fuller Award

Audrey Yokota
Fukunaga and Associates, Inc.

Legislation/Regulation

Clifford Lum
HDR

Membership

Jordan Oue
Honolulu Board of Water Supply

Newsletter

Amanda Tanaka
Fukunaga and Associates, Inc.

Nominating/Scholarship

Jeffrey Pearson
County of Maui Department of Water Supply

Operators Training

Daniel Lee
Honolulu Board of Water Supply

Pacific Rim

Dean A. Nakano
Brown and Caldwell

Public Outreach

Aiko Fajardo
Inclusion Consulting, LLC

Research/Technology

Dr. Marek Kirs
WRRC, University of Hawai'i at Manoa

Scholarship

Jeffrey Pearson
County of Maui Department of Water Supply

Scholarship

Ken Ota
Pacific Pipe Company

Small Water Systems

Joy Gannon
Pulama Lanai

Strategic Planning

Clifford Lum
HDR, Inc.

UH Manoa Student Chapter Subcommittee

(Vacant)

Water for People

Adrienne Fung
AECOM

Water Reuse

Lorna Heller
Honolulu Board of Water Supply

Website

Joanna Seto
Hawaii Department of Health SDWB

Western Pacific Subsection

Aaron Sutton
GHD

Workshops/Safety

Susan Mukai
Brown and Caldwell

Workshops/Safety

Barry Pollock
Rural Community Assistance Corporation

Youth Education

Jessica Agsalda
The Limtiaco Consulting Group



Upcoming Calendar of Events

September 16-17, 2020

Optimizing Performance and Accessing Funding to Improve Small Water Systems in Hawaii (Online)

September 18, 2020

2021 Pacific Water Conference Call for Abstracts Due

February 3-4, 2021

2021 Pacific Water Conference (Online)

Membership Rates

Individual Active: \$204

Operations/Admin: \$75

Student: \$20

[Sign up here](#)

Hawaii Section Website and Email Address

The Hawaii Section website is www.hiawwa.org
Please visit the website for the latest information about the Section.

The Hawaii Section email address is hiawwa@gmail.com
Please include "Attention: [insert person's name or position/committee]" in the subject line.

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Newsletter Articles

AWWA members are welcome to submit articles for the Newsletter. Please contact the editor for information.

Submissions for the Fall Newsletter are due by **Friday, November 13, 2020.**

Production Information Newsletter

The American Water Works Association Hawaii Section newsletter is published to inform its members of Section and International AWWA activities, meetings, educational opportunities and other matters of interest to the water community. The mention of trade names for commercial products does not represent or imply an endorsement by AWWA Hawaii Section.